

John Nguyen

Garden Grove, California | 714-823-6752 | john@johnkmnguyen.com | www.jkmventure.com

PROFESSIONAL SUMMARY

Technical support-minded .NET engineer with 6+ years of experience maintaining, troubleshooting, and supporting production web applications. Skilled at diagnosing issues across the stack — C#, ASP.NET MVC/Core, Microsoft SQL Server, and Azure — working directly with clients and stakeholders, and clearly documenting and escalating problems. Looking for a stable, hands-on application or technical support role.

TECHNICAL SKILLS

- **Support & Troubleshooting:** Production issue investigation, debugging, root-cause analysis, client support, issue documentation
- **Databases:** Microsoft SQL Server (schema design, queries, data fixes), Entity Framework, LINQ
- **Back-End:** C#, .NET Framework, ASP.NET MVC / Core MVC, Razor Pages, RESTful APIs
- **Front-End:** React.js, JavaScript, HTML, CSS, Bootstrap, jQuery
- **Cloud & Tools:** Microsoft Azure (app hosting & deployment), Azure DevOps, Git, Visual Studio, CI/CD, Agile/Scrum, AI-assisted development (Claude Code)

WORK EXPERIENCE

JKM Venture — Founder & Lead Developer (Remote) 2024 – Present
Garden Grove, CA

- Serve as the ongoing technical owner of the USA Card Show production website (ASP.NET Core MVC, C#, hosted on Microsoft Azure): handle bug fixes, feature updates, Azure server management, and day-to-day client support.
- Built the site end to end as sole developer, from concept through deployment, giving full knowledge of its code, data, and hosting environment for fast troubleshooting.
- Take on freelance client engagements, independently scoping requests, resolving issues, and delivering fixes and small feature builds.
- Use AI-assisted tools, including Claude Code, to speed up debugging, code review, and issue resolution.

Fuse Interactive — Full-Stack Web Developer (Remote) 2021 – 2024
Irvine, CA | Primary client: Kawasaki USA

- Maintained and enhanced a high-traffic national consumer website (ASP.NET MVC, C#, Razor Pages, React.js) for Fuse's largest client, working through the team's Azure DevOps branching and release workflow from dev to production.
- Owned SQL Server schema design, queries, and Entity Framework work; built RESTful API endpoints (with DTOs) serving front-end data.
- Integrated a third-party dealership API to power a live Locate a Dealer page with real-time data across the United States.
- Built a new in-house CMS feature with its own database table and form-submission workflow, removing the need for a developer to hand-edit a static page.
- Helped bring the site to full ADA accessibility certification, resolving issues found by a third-party auditor.

Extron — Web Developer Jr. 2019 – 2020
Anaheim, CA

- Ported legacy Visual Basic web pages to C# .NET MVC, maintaining existing functionality while modernizing the code.
- Converted static pages to mobile-responsive layouts with Bootstrap while keeping them ADA compliant.

EDUCATION

California State University, Long Beach 2018
Bachelor of Science in Computer Science