

726 w 158 street

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James Michael Jones III

A 23 year old young man. I am very result driven and disciplined, I just recently graduated with a Certificate of introduction to IT SUPPORT TECHNICIAN and currently looking for an entry level position in IT support. Therefore, I can further my experience and skills while working for an amazing company.

skills

Troubleshooting BIOS, VRAM, Diagnostics test, Slack, SSD, DHCP support, Hyper-V manager, Google Workspace, TCP/IP, VLANs, Firewalls, VPN, WIFI, Hardware and DOS, Ticket Support, Main system board, Hard disk drive and solid state drive, Installation of hard drive, Memory, Monitors, Peripherals, Basic Networking skills, Windows operating system (OS) and installation of windows 10 or later, MAC and chrome OS, Troubleshooting skills and employability skills.

Education

Thomas Jefferson high school 2016-2020

CompTIA A+ 2025-2026

Work experience

HUMAN I-T May - July 2025-2026

Diagnostic test, Configuring Bios, Basic networking, installing hardware

Security guard - Hustler casino 2022-2024

Guarding the perimeters of the casino, cash dropping, ID checking, Cash handling