

Trevor Sovetsky

Network Engineer

📍 Winslow, ME | Relocating to Los Angeles, CA ✉️ tsovetsky@gmail.com ☎️ 213-924-2586 🌐 [in/trevorsovetsky](https://www.linkedin.com/in/trevorsovetsky)

PROFESSIONAL SUMMARY

Network Engineer with 10+ years of experience building, maintaining, monitoring, and troubleshooting Cisco enterprise infrastructure across large-scale environments. Experienced with LAN, WAN, MAN, routing and switching, firewall administration, VOIP Systems, SolarWinds, NETSCOUT, and enterprise break/fix operations. CCNA certified and relocating to Los Angeles.

Core Technology Competencies

Cisco Technologies: Cisco Routing & Switching | Cisco Unified Communications Manager (CUCM) | Cisco Unity | Cisco IOS

Enterprise Networking: LAN | WAN | MAN | TCP/IP | VLAN | DHCP | DNS | VPN | VoIP | Wireless Networking

Security: Firewall Administration | ACLs | Sophos | Check Point | SonicWall | Windows Defender

Monitoring: SolarWinds | NETSCOUT

Infrastructure: Active Directory | Windows Server | Ubiquiti | Enterprise Network Infrastructure

Documentation: Microsoft Visio | Technical Documentation | Network Diagrams | Root Cause Analysis

Ticketing Systems: HP Service Manager | Service Now | Ninjato | Jira | Zendesk

Relevant Networking Experience

Maine Technology Group

Network/Service Desk Administrator

2025 – 2025 , Oakland, ME

- Supported LAN/WAN environments including VPN, VoIP, wireless networking, and Sophos firewalls, as well as helpdesk support in an MSP environment for over 80 clients across the state of Maine.
- Worked in and managed an active directory/365 hybrid environment through Entra.
- Migrated all company sites from Windows 10 to Windows 11, became proficient in troubleshooting Windows 11 issues during and after migration.
- Supported and managed EDR, Windows defender and Sophos for client-side security.
- Managed e-mail accounts and rules, forwarding, and permissions in Microsoft Exchange through 365.
- Performed break/fix troubleshooting for routing, switching, firewall, and connectivity issues.
- Documented any and all interactions, troubleshooting, and solutions in depth and in real time.
- Wrote technical documentation, and step-by-step guides for any reoccurring issues or procedures.

ADN Telephone & Internet

Network/Systems Technician

2024 – 2024 , Bangor, ME

- Configured routers, switches, firewalls, broadband equipment, and VoIP systems.
- Installed and maintained Ubiquiti switching and wireless infrastructure.
- Ran cabling, and installed Video Surveillance Systems.

Grifols Biologicals

Network Engineer

2018 – 2023 Los Angeles, CA

- Built, maintained, monitored, and administered Cisco enterprise WAN infrastructure across 300+ global locations and 5 data centers supporting approximately 30,000 employees.
- Administered Cisco Routers and Switches on Campus as well as for 350 nationwide Donor-Center sites.
- Managed Extreme and Cisco Wireless Networks.
- Administered Cisco Unified Communications Manager (CUCM) and Cisco Unity including device pools, CSS, partitions, route patterns, SIP trunks, gateways, hunt groups, extension mobility, voicemail integration, and user deployments.
- Utilized SolarWinds to monitor network health, analyze performance, investigate outages, and support incident response.
- Created Microsoft Visio network diagrams, technical documentation, and operational procedures.
- Collaborated with infrastructure, server, voice, and security teams during enterprise deployments and maintenance.

City of Los Angeles – Information Technology Agency

Network Analyst

2014–2017, Los Angeles, CA

- Supported LAN/WAN/MAN environments including VPN, VoIP, UPS, 4G and wireless networking supporting close to 40,000 government employees.
- Performed break/fix troubleshooting for routing, switching, firewall, and connectivity issues, both on-site and remotely.
- Created technical documentation and resolved complex networking incidents.

Additional Professional Experience

State of Maine – Revenue Services

Taxpayer Services Specialist

Jan 2026 – Present, Augusta, ME

- Provide technical support for Maine tax systems and maintain documentation.
- Wrote documentation to streamline support processes.
- Assisted taxpayers with general questions.
- Honed in on customer service skills building stronger confidence in written and verbal communication.
- Handled protected information carefully to insure taxpayer information was secure.
- Current position while relocating to Los Angeles and pursuing a return to networking.

Certifications:

Cisco Certified Network Associate (CCNA)

CompTIA A+

CompTIA Security+ (Expected Sep 2026)

Open to any additional certifications