

VARSHA CHILUVERU

Senior Business Analyst

(728) 215-8724 | varshachilu@gmail.com | Richmond, VA (Open for Relocation) | [LinkedIn](#)

SUMMARY

Senior Business Analyst with over 6 years of experience translating business needs into requirements, process improvements, and technology solutions across consulting and financial services. Skilled in requirements analysis, process mapping, Agile delivery, SQL, data analysis, UAT, and stakeholder collaboration. Experienced in supporting enterprise transformation, resolving complex workflow and data issues, and aligning business, technology, and operations teams.

TECHNICAL SKILLS

Business Analysis & Requirements: Requirements Elicitation, Requirements Analysis, BRD/FRD Development, Functional Requirements, Business Rules, User Stories, Use Cases, Acceptance Criteria, Stakeholder Analysis, Stakeholder Management, Workshop Facilitation, Gap Analysis, Root Cause Analysis, Process Mapping, BPMN, Current-State Analysis, Future-State Design, Functional Documentation

Agile & Delivery: Agile, Scrum, Kanban, SDLC, Backlog Management, Sprint Planning, Jira, Confluence, Release Planning, UAT, Test Scenario Development, Defect Management, Requirements Traceability, Change Impact Assessment, Change Management

Data & Analytics: SQL, Advanced Excel, Power BI, Tableau, Business Intelligence, Dashboard Development, KPI Development, Executive Reporting, Data Analysis, Data Validation, Data Quality, Data Reconciliation, Reporting Automation, Trend Analysis, Performance Metrics

Technology & Systems: Business Systems Analysis, System Integration, API Analysis, Enterprise Applications, Workflow Automation, Data Platforms, Databases, Cloud Migration, Technology Transformation, Interface Requirements, System Testing

Process, Risk & Operations: Business Process Improvement, Process Reengineering, Process Optimization, Process Standardization, SOP Development, Risk Analysis, Operational Risk, Compliance, Regulatory Requirements, Regulatory Reporting, Data Governance, Internal Controls

AI-Enabled Business Analysis: Generative AI, Large Language Models, Prompt Engineering, AI-Assisted Business Analysis, AI Use-Case Assessment, AI Workflow Evaluation, Human-in-the-Loop Validation

EXPERIENCE

Goldman Sachs | Senior Business Analyst | US | October 2024 to Present

- Analyze complex business and operational requirements across enterprise workflows, translating stakeholder needs into functional requirements, user stories, business rules, and acceptance criteria.
- Partner with business, operations, technology, and control stakeholders to clarify ambiguous requirements, document dependencies, and align teams on business impacts across 4 parallel workstreams.
- Develop process maps and interface requirements for changes affecting 6 interconnected workflows, improving traceability between business needs, system interactions, functional specifications, and testing activities.
- Investigate data and workflow exceptions using SQL and reconciliation analysis, tracing issues across upstream and downstream processes and reducing discrepancies from 40 to 30 cases per month within a targeted reporting workflow.
- Recommend improvements to exception-management processes by analyzing handoffs, control dependencies, and underlying failure patterns, contributing to an 18% reduction in manual follow-up for the affected process.
- Coordinate business validation and UAT activities for assigned releases, working with users, testers, and technology teams to document defects, clarify expected outcomes, and support implementation readiness.
- Evaluate approved generative AI capabilities with business and technology partners for requirements and documentation use cases, testing structured prompts and applying accuracy checks and human review.

Deloitte | Business Analyst | IN | February 2021 – July 2023

- Translated business needs into user stories, acceptance criteria, and functional requirements for Agile technology initiatives, supporting delivery across 3 to 5 concurrent workstreams.
- Redesigned current-state workflows and documented future-state processes for transformation initiatives, clarifying ownership, dependencies, and business impacts while reducing avoidable process handoffs by 15%.
- Supported business-readiness activities for cloud migration and technology transformation initiatives, gathering functional requirements, documenting interface and data-mapping needs, and coordinating stakeholder inputs through testing and implementation.
- Performed fit-gap analysis for enterprise application initiatives, translating process requirements into functional specifications, user stories, and UAT scenarios while partnering with business users and delivery teams on process changes.
- Analyzed reporting and operational data using SQL, Excel, Power BI, and Tableau to validate outputs, define KPI requirements, identify inconsistencies, and improve management visibility across multiple business functions.
- Led AS-IS / TO-BE process mapping across 3 multi-domain client engagements using BPMN, reducing process cycle time by 24%.

KPMG | Business Analyst | IN | January 2019 – January 2021

- Elicited business requirements through stakeholder interviews and process walkthroughs, translating operational needs into BRD/FRD documentation, business rules, and testable requirements.
- Mapped current-state workflows across 4 to 6 business processes, identifying manual dependencies, control gaps, and bottlenecks that informed future-state improvement recommendations.
- Prepared SQL, Excel, and Power BI analyses and management reports, consolidating operational data into KPI and exception views and reducing recurring reporting turnaround from 5 business days to 4.
- Assessed manual business processes for automation opportunities, documenting business rules, process steps, exception paths, and expected benefits to inform intelligent automation initiatives.

EDUCATION

Master of Science, Computer Information Technology | Purdue University Northwest | Aug 2023 to May 2025