

KONETI KARTHIK

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PROFESSIONAL SUMMARY

Results-driven SAP & Business Analyst with over 6+ years of experience leading cross-functional business process optimizations and high-impact data integrations within enterprise environments. Adept at translating complex business requirements into scalable technical roadmaps across SAP S/4HANA, FICO, and MM ecosystems. Recognized for driving a 30% reduction in manual dependencies and enhancing operational reporting through advanced SQL and modern BI frameworks, effectively bridging the gap between stakeholder visions and engineering execution.

WORK EXPERIENCE

Capital One — SAP Analyst

Feb 2024 – Present

Dallas, TX

- Analyzed business requirements and translated them into SAP solutions across modules such as SAP HANA, SAP FICO, and MM, improving operational efficiency by 30% across healthcare processes.
- Configured and supported SAP workflows, reports, and dashboards, enabling real-time visibility into financial and operational data for decision-making.
- Developed and optimized SQL queries and SAP data extraction processes, improving data retrieval performance by 35% across enterprise reporting systems.
- Collaborated with cross-functional stakeholders to gather requirements, define functional specifications, and deliver scalable SAP solutions aligned with business objectives.
- Supported SAP integrations with external systems using APIs, middleware, and data pipelines, ensuring seamless data flow and reducing inconsistencies by 20%.
- Conducted testing activities including UAT, regression, and defect tracking, ensuring high-quality system releases and reducing post-deployment issues by 25%.
- Implemented process improvements and automation strategies, reducing manual effort by 30% and enhancing overall system efficiency and user experience.

Tech Mahindra — Business Analyst (SAP & Enterprise Systems)

March 2019 – July 2022

India

- Gathered and documented business requirements, creating BRDs, FRDs, and user stories to support SAP and enterprise system implementations across multiple client engagements.
- Analyzed business processes and identified improvement opportunities, implementing SAP-based solutions that increased operational efficiency by 25% across projects.
- Supported SAP modules including FICO, SD, and MM, assisting in configuration, data migration, and system enhancements aligned with business needs.
- Developed reports and dashboards using SQL, Excel, and BI tools, enabling data-driven insights and improving reporting accuracy across business functions.
- Coordinated with development and QA teams to support testing cycles, defect resolution, and deployment activities, ensuring successful project delivery.
- Facilitated stakeholder meetings, workshops, and requirement sessions, improving communication efficiency and ensuring alignment between business and technical teams.
- Assisted in system integration and data validation processes, ensuring data consistency and reducing errors by 20% across enterprise applications.

EDUCATION

Masters in Computer Science — University of Bridgeport

Bridgeport, CT

SKILLS & COMPETENCIES

SAP & ERP: SAP ERP, SAP ECC, SAP S/4HANA, Functional Support, Master Data, BPM

Business Analysis: Requirements Gathering, BRD, FRD, Gap Analysis, Process Mapping, User Stories

Reporting & Analytics: SQL, Advanced Excel, Power BI, Tableau, KPI Reporting, Dashboard Development

Testing & Documentation: UAT, Functional Testing, Defect Tracking, Change Requests, Process Documentation

Tools & Platforms: Jira, Confluence, ServiceNow, SharePoint, Microsoft Office Suite

Methodologies: Agile, Scrum, SDLC, Business Process Improvement, Change Management