

VAMSIDHAR REDDY YEDDULAMALA

IT Business Analyst

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PROFESSIONAL SUMMARY

- IT Business Analyst with 4+ years delivering enterprise technology solutions across healthcare and technology, partnering with stakeholders, product owners, architects, and development teams to translate business needs into scalable solutions.
- Experienced leading requirement discovery workshops and stakeholder sessions, documenting **BRDs**, **FRDs**, user stories, acceptance criteria, and process flows while supporting **Agile Scrum** delivery end to end.
- Strong technical background in **SQL**, **Power BI**, **Advanced Excel**, **REST** and **FHIR** integrations, data validation, and enterprise reporting to improve operational efficiency and executive decision making.
- Partnered with engineering, QA, product management, compliance, and business leadership to modernize enterprise applications, automate processes, and deliver large scale business initiatives.
- Hands on experience using **ChatGPT**, **Microsoft Copilot**, and enterprise AI tools to accelerate requirement analysis, documentation, research, and workflow optimization while maintaining quality standards.
- Recognized for strong analytical thinking, stakeholder communication, and business process improvement, aligning business objectives with technology strategy in fast paced Agile environments.

TECHNICAL SKILLS

Business Analysis	Requirements Gathering, Stakeholder Management, Business Process Analysis , Gap Analysis , Impact Analysis , Root Cause Analysis , Requirement Elicitation, Business Rules, Functional Analysis, Business Process Improvement, Vendor Management
Documentation	Business Requirement Documents , Functional Requirement Documents , Product Requirement Documents , User Stories, Acceptance Criteria, Requirement Traceability Matrix , Functional Specifications, Technical Documentation, Process Flows, Use Cases, Wireframes, Source to Target Mapping
Agile and SDLC	Agile Scrum , Waterfall , Sprint Planning , Sprint Review , Sprint Retrospective , Backlog Grooming , Release Planning , User Acceptance Testing , Defect Management , Change Management
Data Analysis	SQL , Joins, Common Table Expressions , Subqueries, Data Validation , Data Analysis, Data Modeling , KPI Reporting , Dashboard Development , Statistical Analysis , Business Intelligence , Power Query , Pivot Tables , VLOOKUP , Advanced Excel
Reporting and Visualization	Power BI , Microsoft Excel , Microsoft PowerPoint , Executive Reporting, Business Dashboards, Performance Metrics, Data Visualization
Tools and Platforms	Jira , Confluence , Azure DevOps , ServiceNow , SharePoint , Microsoft Visio , Lucidchart , Microsoft Office Suite
Integration and Technologies	REST APIs , FHIR APIs , System Integration , Data Mapping , Data Reconciliation , Workflow Automation
Domain Knowledge	Healthcare, Pharmacy Benefits , Health Insurance , Clinical Operations , HIPAA Compliance , Revenue Cycle Management , Enterprise Technology , Supply Chain Analytics

PROFESSIONAL EXPERIENCE

CVS Health — IT Business Analyst	June 2023 – Present
- Partnered with stakeholders from Aetna, Caremark, and Oak Street Health to gather and document functional and technical requirements, creating BRDs, FRDs, user stories, and process documentation that enabled Agile delivery across multiple releases. - Led requirement discovery workshops, stakeholder interviews, and JAD sessions with business users, architects, and development teams to identify gaps and translate business objectives into scalable technical requirements. - Wrote complex SQL queries using joins, Common Table Expressions, and subqueries to analyze healthcare datasets, validate business rules, and reconcile cross system data before production deployment. - Collaborated with solution architects and integration teams to define source to target mappings and functional specifications for REST and FHIR API integrations, improving end to end system interoperability.	

- Designed executive **Power BI** dashboards and **KPI** reporting solutions enabling leaders to monitor pricing performance, operational trends, and financial metrics, improving data driven decision making.
- Performed business process, workflow, impact, and gap analysis on clinical and operational processes, identifying automation opportunities that improved efficiency and user experience across healthcare operations.
- Worked closely with **Agile Scrum** teams throughout the SDLC, facilitating backlog refinement, sprint planning, and sprint reviews to keep development aligned with business priorities and release goals.
- Built and ran **UAT** scenarios for claims and eligibility workflows with QA and clinical business users, catching defects tied to **HIPAA**-sensitive data handling before releases reached production.
- Partnered with compliance, security, and governance teams to ensure healthcare applications and data workflows complied with **HIPAA** regulations and enterprise governance standards throughout implementation.
- Applied **ChatGPT** and **Microsoft Copilot** to speed up healthcare requirement analysis and first-draft documentation, then validated every output against **HIPAA** and clinical business rules before it reached stakeholders.
- Built business cases and executive readouts on pricing performance and platform initiatives for CVS Health leadership, translating clinical and technical complexity into decisions they could act on.
- Served as the go-to contact between Aetna and Caremark business stakeholders and the engineering and architecture teams, closing gaps between clinical requirements and technical design before they became rework.

Dell Technologies — Business Analyst

April 2020 – May 2023

- Collaborated with stakeholders across Supply Chain, Procurement, Finance, Sales, and IT to gather and document business requirements, producing **BRDs**, **FRDs**, user stories, and process flows supporting Agile delivery.
- Conducted stakeholder interviews, **JAD** sessions, and requirement workshops to identify process inefficiencies and translate business needs into clear functional requirements for development and QA teams.
- Analyzed enterprise operational and supply chain datasets using **SQL**, performing joins, data validation, and reconciliation to identify recurring issues and support strategic decisions across global business units.
- Designed **source to target mapping** documents and collaborated with technical teams on legacy data migration into **Snowflake**, ensuring data consistency and seamless integration of enterprise reporting solutions.
- Worked closely with business users and development teams to create use cases, workflow diagrams, and requirement traceability matrices, maintaining traceability through development, testing, and deployment.
- Developed **Power BI** dashboards and executive reporting solutions monitoring operational KPIs, vendor performance, and procurement trends, enabling leadership to make timely, data driven decisions.
- Performed business process, impact, root cause, and gap analysis across procurement and order management, identifying automation opportunities that enhanced efficiency and reduced manual effort.
- Supported **Agile Scrum** teams by participating in sprint planning, backlog refinement, and sprint reviews, ensuring development activities aligned with business priorities and project timelines.
- Ran **UAT** cycles for supply chain and procurement system changes, working directly with QA and regional business users to confirm functionality held up across global order management workflows.
- Used **ChatGPT** and **Microsoft Copilot** to turn around requirement drafts and meeting summaries faster across concurrent supply chain and procurement initiatives, freeing time for deeper stakeholder analysis.
- Delivered **KPI** summaries and forecasting reports to Dell leadership on vendor performance and procurement trends, giving planning teams the operational visibility to adjust sourcing strategy mid quarter.
- Bridged Supply Chain, Procurement, and IT teams as the primary point of contact for requirement questions, resolving ambiguities early and keeping change management on track across concurrent workstreams.

EDUCATION

Master of Science in Computer and Information Sciences

Concordia University Wisconsin, Mequon, Wisconsin, USA