

# PRANEETH KUMAR SALVER

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## SUMMARY

**Business Analyst** with **4.5+ years** delivering enterprise solutions across **BCBS, Deloitte, and Tata Consultancy Services** within healthcare and banking domains. Recognized for **Requirements Elicitation, SQL, Agile Delivery, Power BI, Stakeholder Management, and HIPAA X12 EDI**, contributing to **20+** enterprise technology programs while advancing business capabilities, strengthening governance, optimizing reporting, enabling informed decisions, **supporting** digital transformation, through scalable analytical solutions and **collaborative** execution.

## PROFESSIONAL EXPERIENCE

### Business Analyst | BCBS | Frisco, Texas

July 2025 - Present

- Orchestrated requirements elicitation across 4 enterprise healthcare initiatives, producing BRDs, FRDs, RTMs, user stories, and business process documentation for claims, member eligibility, provider management, and prior authorization platforms.
- Analyzed 8M+ healthcare records using SQL and Advanced Excel to identify denial trends, payment variances, utilization patterns, and data-quality exceptions across claims, membership, provider, and eligibility datasets.
- Verified HIPAA X12 EDI transactions (834, 837, 835, 270/271, and 276/277), business rules, and data mappings against HIPAA, CMS, ACA, and enterprise healthcare governance requirements.
- Coordinated Agile delivery across 6 cross-functional teams, facilitating backlog refinement, sprint planning, UAT, defect prioritization, release validation, and production readiness through Jira and Confluence.
- Partnered with Product Owners, Solution Architects, Developers, QA Engineers, and Compliance teams to deliver healthcare solutions; developed Power BI dashboards tracking 25+ operational KPIs and leveraged Microsoft Copilot to support requirements documentation

### Business Analyst | Deloitte | Hyderabad, India

August 2021 - July 2023

- Elicited business and functional requirements across retail banking, lending, payments, and operations engagements, translating stakeholder needs into BRDs, FRDs, RTMs, user stories, acceptance criteria, and process maps.
- Documented impact assessments, business rules, and workflow specifications for 40+ functional requirements, maintaining end-to-end traceability across Agile and Waterfall SDLC environments.
- Reconciled customer, account, loan, and transaction datasets using SQL and Advanced Excel, validating migration results, business rules, and system integration across banking applications.
- Reengineered AS-IS and TO-BE workflows for customer onboarding, account servicing, lending, and payment operations by identifying process gaps, automation opportunities, control requirements, and regulatory considerations.
- Administered SIT and UAT activities across 12+ application releases, managing test scenarios, defect lifecycles, deployment support, and go-live readiness using Jira.
- Developed Power BI dashboards tracking 24+ operational, delivery, SLA, and business-performance KPIs, supporting portfolio reporting and operational decision-making across business and technology teams.

### Junior Business Analyst | Tata Consultancy Services | Hyderabad, India

February 2020 - July 2021

- Gathered stakeholder requirements across 5+ retail banking modules, producing BRDs, FRDs, functional requirements, use cases, and process flows for retail banking applications.
- Maintained RTMs, change requests, SRS documents, and workflow diagrams, ensuring end-to-end requirements traceability throughout Agile and Waterfall SDLC phases.
- Validated customer, account, and transaction records through SQL queries and Advanced Excel across 250K+ banking records, confirming business rules, application outputs, and data-quality exceptions.
- Compiled Power BI and Advanced Excel reports tracking operational KPIs, project milestones, defect trends, and release readiness, providing project visibility and operational reporting across business and project teams.
- Supported Agile ceremonies, user acceptance testing (UAT), issue triage, production validation, release readiness, and deployment activities using Jira, collaborating with business stakeholders, developers, solution architects, and QA teams.

## CERTIFICATIONS

### Business Analysis Foundations

**Certified Business Analysis Professional (CBAP®) - IIBA**

**Microsoft Certified: Power BI Data Analyst Associate (PL-300)**

## TECHNICAL SKILLS

Business Analysis: Requirements Elicitation, Stakeholder Management, BRDs, FRDs, RTMs, User Stories, Acceptance Criteria, Functional Requirements, Use Cases, Business Rules, Functional Specifications, Process Mapping, Workflow Analysis, AS-IS & TO-BE Analysis, Gap Analysis, Impact Analysis, Business Process Improvement, Requirements Traceability

Data Analysis & Reporting: SQL, Advanced Excel (Pivot Tables, VLOOKUP/XLOOKUP, INDEX-MATCH, Power Query), Power BI, Data Analysis, Data Validation, Data Mapping, Data Quality Analysis, Dashboard Development, KPI Reporting, Executive Reporting, Trend Analysis, Ad Hoc Project Management & SDLC: Agile Scrum, Waterfall, SDLC, Jira, Confluence, Sprint Planning, Backlog Refinement, User Acceptance Testing (UAT), System Integration Testing (SIT), Defect Management, Defect Tracking, Release Management, Release Validation, Production Readiness, Change Management

Healthcare: Healthcare Payer Operations, Claims Processing, Member Eligibility, Provider Management, Prior Authorization, HIPAA, HIPAA X12 EDI (834, 837, 835, 270/271, 276/277), CMS, ACA

Banking & Financial Services: Retail Banking, Consumer Banking, Lending, Payments, Core Banking Systems, Banking Operations, Customer Onboarding, Account Servicing, Regulatory Compliance, Transaction Analysis

AI & Collaboration: Microsoft Copilot, Prompt Engineering, Microsoft Office Suite, Cross-Functional Collaboration, Business Process Documentation, Stakeholder Communication

## EDUCATION

**Concordia University Wisconsin | Master of Science in Computer Science | Mequon, Wisconsin**

**August 2023 -May 2025**